

meeting all your business and personal needs



Mobile Banking App

Keep City Bank in the palm of your hand where ever you go!

View account balances View transactions Transfer between your accounts Pay bills Make loan payments Deposit Checks

How to Get Started

- 1. There are two ways to sign up for the app if you are already an Online Bank user.
 - a. Sign into your Online Banking. On your first log in, a splash page will be displayed to choose "Enroll Now" or click on options and enroll from there. You will be asked if you have iPhone or Android and to enter your phone number. A link will be sent to your phone to download the app. Install the app and enter your online banking credentials.



- b. Download the app from the app store, install the App and enter your online banking credentials.
- 2. If you are not an Online Banking user, you can download the app and click "Enroll" and follow the instructions for enrollment. You must have already applied for a 4 digit PIN number.
- 3. Additional options are available on your online banking to manage phones and add & delete accounts.

Security Protected

The City Bank & Trust Co. app uses the same security as our online banking by using encryption technology. The app also features the ability to use Facial Recognition and Touch ID, by using facial recognition or your fingerprint to log in and prevent unauthorized access. Your security password is required for completing transfers within the app.

Mobile Banking Security Tips

- Keep Track of your Mobile Device and always use the digital locking mechanism available on your phone.
- Be careful of what you download. It is possible to design an app that could try to access your information.
- Use official Bank apps when possible.
- Avoid banking while on public networks. Public networks aren't very secure.
- You should never follow a banking link sent to you in a text or email. These links could potentially lead you to a spoofed web site.